

Guidance for Dealing with a Potential Case of Novel Coronavirus

If a guest or staff member displays any symptoms of fever, cough or shortness of breath please query the following;

- 1. Any foreign travel within the last 14 days before onset of symptoms.
- 2. Any contact with a confirmed case of coronavirus.
- 3. Attended a health care facility with a case of the coronavirus.

If yes to any of the above, please follow the below guidelines.

- 1. Isolate the patient. The patient should not touch any person, surface or equipment. The person should cover their mouth and nose with a disposable tissue.
- 2. Take note of the room with the isolated patient. Ensure they are in possession of a telephone to allow them to make contact. The time of entry & exit to the isolated room should be logged.
- 3. A record of all individuals in the area and others who have had exposure must be implemented immediately.
- 4. Ensure access is restricted to this room. Adequate signage must be implemented on the room.
- 5. Wash your hands as quickly as possible.
- 6. Call the local GP for your business and request to speak with the doctor urgently.
- 7. If it is out of hours, please contact your GP out of hours services. Following this please contact the HSE on 1850 24 1850 for further advice.
- 8. Avoid unnecessary exposure to the patient.
- 9. Suitable means of transport is required in the event that the patient must return home. It is advised that the patient or a willing exposed person is to drive them. Alternatively, the patient must remain in isolation until an ambulance arrives.
- 10. The room must remain isolated until after the room has been adequately cleaned and treated with sanitizer.

Advice and support is available from THE FOOD SAFETY COMPANY at 021 4355917.

The Food Safety Company

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